

Certificate of Warranty

Congratulations!

You have just had your grout professionally colour sealed. A Whistle & Co Pty Ltd t/a Edry provides a **10 year** service warranty (**5 year** warranty for wet areas) for all grout treated with grout colour sealing by Edry.

This warranty is issued to:

Name: _____ Signature: _____ Date: _____

Phone: _____

Address: _____

Description of Treated Areas: _____

CARPET DRY CLEANING

Technician Name: _____ Signature: _____ Date: _____

** Please see reverse for terms and conditions.*

PH: 13 27 13 Office: 02 4911 4600 E: warranty@edry.com.au

Upon acceptance of this warranty, you will be provided with a **FREE** bottle of **Edry Pro Neutro** neutral cleaner for daily cleaning.

In the event of a spill on your sealed surface, you should treat the affected area with an approved neutral (pH7) cleaner as soon as possible. If you are unable to remove the mark, Edry will endeavour to remove the stain, and, if necessary, re-seal the grout free of charge.

To make a warranty claim, call Edry on (02) 4911 4600 and ensure you have your warranty on hand.

NOTES:

1. For warranty claims in the case of a spill, you must claim within 5 days of the spill occurring.
2. You must make reasonable attempts to remove the stain with an approved neutral (pH7) cleaning product before calling Edry.
3. In wet areas such as showers and bathrooms, mould and mildew are excluded from all warranty claims.
4. The warranty in wet areas such as bathrooms shall be restricted to 5 years.
5. The sealed grout must only be cleaned with a soft bristle brush such as a soft broom or toothbrush, not a stiff bristled brush.
6. This warranty will be voided if the protected areas are cleaned by any company other than Electrodry, or spot cleaned with a product that is not neutral (pH7)
7. You agree to have at least one maintenance clean performed by Edry (at a discounted price) every 2-4 years from the date of the original clean to keep the warranty active.
8. To make a claim you must have this certificate on hand.
9. This warranty is not transferable. Normal soiling and dirt build up on hard surfaces and grout are excluded. No other warranty is expressed or implied. No one is authorised to assume for the Company any other liability in connection with this product. Warranty is available to owner-occupied residences only. Not applicable to rental or commercial premises, or shower cubicle floors. Edry has the right to exclude certain areas from the warranty.

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