

# Certificate of Warranty

## Congratulations!

You have just had your grout professionally clear sealed. A Whistle & Co Pty Ltd t/a Electrodry provides a **5 year** service warranty for all grout treated by penetrating sealing.

This warranty is issued to:

Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Phone: \_\_\_\_\_

Address: \_\_\_\_\_

Description of Treated Areas: \_\_\_\_\_

Technician Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

*\* Please see reverse for terms and conditions.*

PH: 13 27 13    Office: 02 4911 4600    E: [warranty@edry.com.au](mailto:warranty@edry.com.au)



Upon acceptance of this warranty, you will be provided with a **FREE** bottle of **Electrodry Pro Neutro** neutral cleaner for daily cleaning.

In the event of a spill on your sealed surface, you should treat the affected area with an approved neutral (pH7) cleaner as soon as possible. If you are unable to remove the mark, Electrodry will endeavour to remove the stain, and, if necessary, re-seal the grout free of charge.

To make a warranty claim, call Electrodry on (02) 4911 4600 and ensure you have your warranty on hand.

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NOTES:

1. For warranty claims in the case of a spill, you must claim within 5 days of the spill occurring.
2. You must make reasonable attempts to remove the stain with an approved neutral (pH7) cleaning product before calling Electrodry.
3. In wet areas such as showers, mould and mildew are excluded from all warranty claims.
4. The sealed grout must only be cleaned with a soft bristle brush such as a soft broom or toothbrush, not a stiff bristled brush.
5. This warranty will be voided if the protected areas are cleaned by any company other than Electrodry, or spot cleaned with a product that is not neutral (pH7).
6. You agree to have at least one maintenance clean performed by Electrodry (at a discounted price) every 2-4 years from the date of the original clean to keep the warranty active.
7. To make a claim you must have this certificate on hand.
8. This warranty is not transferable. Normal soiling and dirt build up on hard surfaces and grout are excluded. No other warranty is expressed or implied. No one is authorised to assume for the Company any other liability in connection with this product. Warranty is available to owner- occupied residences only.  
Not applicable to rental or commercial premises, or shower cubicle floors. Electrodry has the right to exclude certain areas from the warranty.

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