



Enhancing your home!

Mattress Cleaning

Electrodry Technician Training
Module 4



Why Clean Your Mattress?

The average person loses 1.5 cups of water per night (from perspiration). Mattresses provide an environment for dust mites & bacteria to harbour due to these ideal conditions. The food source that is provided for dust mites is mainly exfoliated dead skin which leads to bacteria growth.



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The NEW Healthy Mattress Clean

The Mattress cleaning systems that you have been taught in Electrodry are changing.

The NEW Healthy Mattress Clean is a combination of the Old Healthy Mattress service and the Deluxe healthy mattress service.

The NEW Healthy Mattress clean consists of

- Inspect
- Vacuum
- Remove oils
- Test for Urine
- Decontaminate urine (if contaminated)
- Extract contamination
- Treat sweat stains and staining
- Treat or dust mites



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The NEW Healthy Mattress Clean

The traditional mattress has changed. Gone are the days of the reversible queen and king mattresses. Today most single and king single mattresses are still reversible (double-sided).

When cleaning these we are to clean top and bottom and all 4 sides

Most double, queen and king mattresses are single-sided with a pillow top.

When cleaning these we are to clean the top and side only.

A surcharge can be paid to have the bottom of the mattress cleaned if the mattress is double-sided. Only when it is safe to turn the mattress over.



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The NEW Healthy Mattress Clean

Step 1 - Inspect

Undertake a thorough pre-inspection of the mattress and pillows to ensure the mattress can be cleaned and treated and the results will match the client's expectations

Ensure that you check both the top and bottom (where possible) of the mattress for excessive staining and potential damage.

Record any and all pre-existing damage and staining in the pre-inspection on your Ipad. Show all pre-existing damage to the client.



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Step 2 - Vacuum

Vacuum the mattress with you mattress Kirby Vacuum with a new HEPA filter bag.

Vacuum the top, bottom and all 4 sides of reversible mattresses such as Single and King Single mattresses in slow even strokes ensuring you pass over each area of the mattress twice in both directions (4 passes in total).

Vacuum the top and all 4 sides of the non-reversible mattresses such as queen and king, in slow even strokes ensuring you pass over each area of the mattress twice in both directions (4 passes in total).

Pay particular attention to the Ticking / Piping where thorough vacuuming is required.



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Step 3 - Remove Oils

Wipe over the areas of the mattress affected by body sweat with Drysolve-E on a clean white rag.

This will remove a large amount of the body oils on the mattress allowing the remaining products to work more effectively.



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Step 4 - Test for Urine

Identify any areas of the mattress that have been affected by urine (this will be done by sight, smell and with the use of “wet-check” or “hydrosensor” and “black light”).



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Step 5 - Decontamination

Where the mattress been contaminated with urine. Inject E-Urine Treatment (EUT) into the mattress. 5ml (one squeeze of the injectamate) per 5 square centimeters



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Step 6 - Stain Treatment

Apply E-Urine Treatment (EUT) to any urine stains, gently agitate and leave to dwell for 10-15 minutes (this is a good time to set up your extraction machine).

Where other stains and contamination exist such as blood, use your SST Kit to treat the stains using normal processes. Refer to the spotters guide in your kits



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Step 7 - Extract Contaminants

Perform a wet clean of contaminated areas of the mattress.

Lightly spray tap warm water from your hand tool over an area of the mattress from approximately 20-30 cm above the mattress, then complete 3 dry vacuum passes of the same area and towel off.

NB: When using this above process you can clean latex and memory foam mattresses



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Step 8 - Mattress Intensive Stain Treatment (MIST)

- Apply **MIST** to the surface of the mattress.
- Where stains still remain use additional **MIST**.
- Use up to 250ml for a king mattress and 125ml for a king single.
- Use you Handy Brush to gently agitate **MIST** into the material.
- Leave to dwell. This is a good time to pack up your equipment.



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Step 9 - Anti Dust Mite Treatment

- Apply Anti Dust Mite Treatment to the mattress per directions on the container to the mattress and pillows.
- Gently agitate with Handy Brush
- Apply half a bottle to a King Single and Single
- Apply a full bottle to a double queen or king mattress
- Only use the continuous spray bottle shown here as the product will not activate without this bottle



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Additional Pointers

- Use an airmover on low speed to dry the mattress for as long as possible before leaving the premises.
- Show the customer around the mattress after the clean and explain what you have done and show the results prior to customer sign off.
- Answer any questions the customer has.



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