



Enhancing your home!

Mattress Cleaning

Electrodry Technician Training
Module 4



Why Clean Your Mattress?

The average person loses 1.5 cups of water per night (from perspiration). Mattresses provide an environment for dust mites & bacteria to harbour due to these ideal conditions. The food source that is provided for dust mites is mainly exfoliated dead skin which leads to bacteria growth.



Enhancing your home!

The NEW Healthy Mattress Clean

The Mattress cleaning systems that you have been taught in Electrodry are changing.

The NEW Healthy Mattress Clean is a combination of the Old Healthy Mattress service and the Deluxe healthy mattress service.

The NEW Healthy Mattress clean consists of

- Inspect
- Vacuum
- Remove oils
- Test for Urine
- Decontaminate urine (if contaminated)
- Extract contamination
- Treat sweat stains and staining
- Treat or dust mites



Enhancing your home!

The NEW Healthy Mattress Clean

The traditional mattress has changed. Gone are the days of the reversible queen and king mattresses. Today most single and king single mattresses are still reversible (double-sided).

When cleaning these we are to clean top and bottom and side Most double, queen and king mattresses are single-sided with a pillow top.

When cleaning these we are to clean the top and side only. A surcharge can be paid to have the bottom of the mattress cleaned if the mattress is double-sided. Only when it is safe to turn the mattress over.



Enhancing your home!

The NEW Healthy Mattress Clean

Step 1 - Inspect

Undertake a thorough pre-inspection of the mattress and pillows to ensure the mattress can be cleaned and treated and the results will match the client's expectations

Ensure that you check both the top and bottom (where possible) of the mattress for excessive staining and potential damage.

Record any and all pre-existing damage in the pre-inspection on your Ipad. Show all pre-existing damage to the client.



Enhancing your home!

The NEW Healthy Mattress Clean

Step 2 - Vacuum

Vacuum the mattress with you mattress Kirby Vacuum with a new HEPA filter bag (the average queen mattress should take 8-12 minutes to vacuum).

Vacuum the top, bottom and all 4 sides of reversible mattresses such as Single and King Single mattresses in slow even strokes ensuring you pass over each area of the mattress twice in both directions (4 passes in total).

Vacuum the top and all 4 sides of the non-reversible mattresses such as queen and king, in slow even strokes ensuring you pass over each area of the mattress twice in both directions (4 passes in total).

Pay particular attention to the Ticking / Piping where thorough vacuuming is required.



Enhancing your home!

The NEW Healthy Mattress Clean

Step 3 - Remove Oils

Wipe over the areas of the mattress affected by body sweat with Drysolve-E on a clean white rag.

This will remove a large amount of the body oils on the mattress.



Enhancing your home!

The NEW Healthy Mattress Clean

Step 4 - Test for Urine

Identify any areas of the mattress that have been affected by urine (this will be done by sight, smell and with the use of “wet-check” or “hydrosensor” or black light).



Enhancing your home!

The NEW Healthy Mattress Clean

Step 5 - Stain Treatment

contaminations stains using your SST products.

Apply E-Urine Treatment (EUT) diluted 4:1 to any urine stains, gently agitate and leave to dwell for 10-15 minutes (this is a good time to set up your extraction machine).



Enhancing your home!

The NEW Healthy Mattress Clean

Step 6 - Extract Contaminants

Perform a wet clean of contaminated areas of the mattress.

Lightly spray tap warm water from your hand tool over an area of the mattress, then complete 3 dry vacuum passes of the same area and towel off.



Enhancing your home!

The NEW Healthy Mattress Clean

Step 7 - Mattress Intensive Stain Treatment (MIST)

- Apply MIST to the surface of the mattress.
- Where stains still remain use additional **MIST**.
- Use up to 250ml for a king mattress and 125ml for a king single.
- Use you Handy Brush to gently agitate **MIST** into the material.
- Leave to dwell. This is a good time to pack up your equipment.

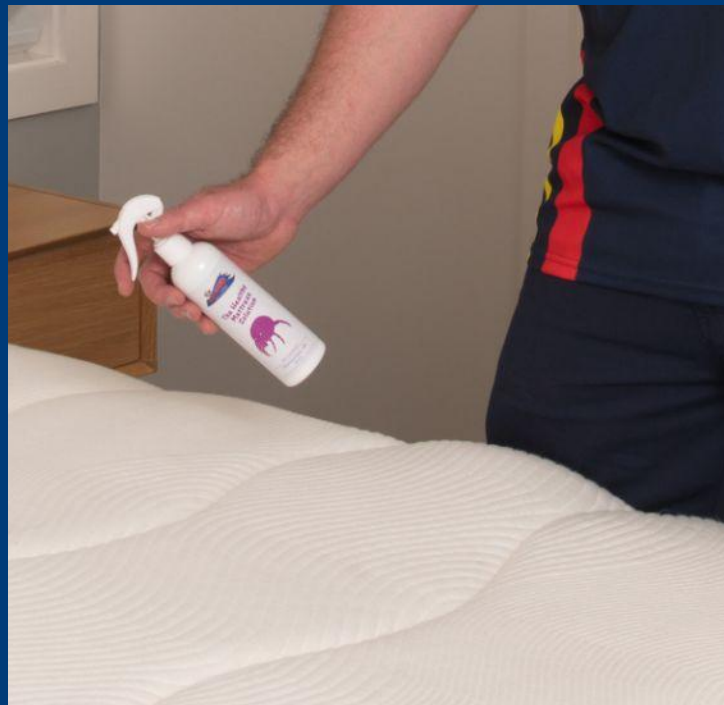


Enhancing your home!

The NEW Healthy Mattress Clean

Step 8 - Anti Dust Mite Treatment

- Apply Anti Dust Mite Treatment to the mattress per directions on the container to the mattress and pillows.
- Only use the continuous spray bottle shown here as the product will not activate without this bottle
- Gently agitate with Handy Brush
- Apply half a bottle to a King Single and Single
- Apply a full bottle to a double queen or king mattress



Enhancing your home!

The NEW Healthy Mattress Clean

Additional Pointers

- Use an airmover on low speed to dry the mattress for as long as possible before leaving the premises.
- Show the customer around the mattress after the clean and explain what you have done and show the results prior to customer sign off.
- Answer any questions the customer has.



Enhancing your home!